



Dear Valued Travel Advisor,

I hope this finds you safe and healthy during these unprecedented times. All of us at Holland America Line are looking forward to the future when we will once again have the opportunity to welcome guests aboard our ships.

As an important partner, I wish to inform you that Amsterdam, Maasdam, Rotterdam and Veendam will be leaving our fleet in the coming weeks. It's always difficult to see any ship leave the fleet, especially those that have a long and storied history with our company.

I think we can all agree that there is something very special about these ships and the places they hold in our company's 147-year history. Maasdam joined us in 1993 as the second of four S-class ships. Veendam followed in 1996 as the final S-class ship in what was the first new generation of vessels for Holland America Line. Rotterdam launched in late 1996 and began sailing in the fleet in early 1997 as the sixth ship with this name. Sister R-class ship Amsterdam joined the fleet in 2000 and together with Rotterdam carried many world cruisers around the globe.

While these ships will depart our fleet soon, Holland America Line has a bright future that includes the introduction of our third Pinnacle-class ship, which will help us maintain our overall capacity in the marketplace. Our fleet remains diverse and continues to offer exceptional options for cruisers looking for a mid-sized ship experience to destinations around the world. I also look forward to continuing beloved shipboard offerings while cultivating new ideas to bring to our guests as we enter a new chapter in our history.

For those of you with clients whose cruises have been affected, we encourage you to reach out to them. An e-mail will be sent this afternoon to them and to you with information of how this news impacts their sailings.

We very much value the role travel partners play in our success and will protect your commission on bookings for cancelled cruises that were paid in full. For bookings not paid in full, standard commission policies apply.

Today, I ask you to join Holland America Line and our employees as we salute and say goodbye to Amsterdam, Maasdam, Rotterdam and Veendam. As we return from our cruise pause, I look forward to working together to ensure our mutual success.

Warm Regards,

Gus Antorcha
President, Holland America Line