**2021 ALASKA LAND TOURS – GRAY LINE ALASKA**

**FAQ’S**

**What tours are offered for 2021?**

There are two Escorted Tours which include a Tour Director who travels with the group every step of the way and three Explorer Tours which are hosted by helpful staff members at each location. Both options include many meals and some sightseeing tours.

Tour 1FA: Escorted Denali and Kenai

8 days/7 nights

Departure Dates: May 28; Jun 11, 25; Jul 9, 23; Aug 6, 20, 2021

<https://www.graylinealaska.com/alaska-tours/escorted-denali-and-kenai-tour-1fa/>

Tour 1AF: Escorted Triple Denali

7 days/6 nights

Departure Dates: Jun 3, 17; Jul 1, 15, 29; Aug 12, 26, 2021

<https://www.graylinealaska.com/alaska-tours/escorted-triple-denali-tour-1af/>

Tour 2FA: Fairbanks and Denali Explorer

7 days/6 nights

Multiple Tuesday and Friday departures late May – early Sept, 2021

<https://www.graylinealaska.com/alaska-tours/fairbanks-and-denali-explorer-tour-2fa/>

Tour 2AA: Kenai and Denali Explorer

7 days/6 nights

Multiple Wednesday and Friday departures late May – early Sept, 2021

<https://www.graylinealaska.com/alaska-tours/kenai-and-denali-explorer-tour-2aa/>

Tour 2AF: Denali Explorer

6 days/5 nights

Multiple Monday and Wednesday departures late May – early Sept, 2021

<https://www.graylinealaska.com/alaska-tours/denali-explorer-tour-2af/>

**How are the tours booked?**

1-800-544-2206 or graylinealaska.com. Consumers can book through their Travel Advisor – a 10% commission is offered. Travel Advisors can either call the 800# or book via the website.

**What is the payment policy when booking?**

Full payment is due at time of booking.

**Can a FCC be used for payment?**

FCC’s can only be used on cruises and cruisetours. They cannot be used on these land tours.

**What is the Cancellation Policy?**

Detailed information is available here: <https://www.graylinealaska.com/cancellation-policy/>

**Can air be booked through Gray Line Alaska?**

Not at this time.

**How do transfers work?**

Your Alaska tour includes airport transfers. Please contact Gray Line Alaska at 800-544-2206 with your flight information, so we can plan your transfers accordingly. Without this information, we may not be able to provide a transfer. All other transfers during the tour are included.

**What is included in a land tour?**

Hotel accommodations, all transfers, GoldStar rail service on the Alaska Railroad, deluxe motor coach travel, most meals and some sightseeing inclusions as indicated in the itinerary. Escorted Tours also include a full-time Tour Director who travels with the group every step of the way.

**What is not included?**

Airfare, meals and sightseeing not indicated and optional gratuities.

**What specific sightseeing tours are included?**

The Tundra Wilderness Tour into Denali National Park plus a Riverboat Cruise in Fairbanks and Portage Glacier Cruise, depending on itinerary.

**Can additional land excursions be purchased?**

A variety of sightseeing tours can be booked OTC (over the counter) in Anchorage, Fairbanks, Kenai and Denali. The hotels at each location will be able to assist with bookings and will help determine what will work timing-wise with individual itineraries. Some tours will be available for pre-book by calling 1-888-425-1737; they are not commissionable. More details about offerings will be coming soon.

**Is rail travel included?**

Each tour includes one leg of rail travel in GoldStar service on Alaska Railroad rail cars. Seating is in forward-facing seats in a car with glass-domed ceilings. Upper-level outdoor viewing platforms are available and inclusive dining at a lower-level full-serve dining car. There is a private bar with two complimentary alcoholic beverages included.

**Which hotels does Gray Line Alaska use?**

Anchorage – Hotel Captain Cook

Fairbanks – Westmark Fairbanks Hotel

Denali National Park – McKinley Chalet Resort

Kenai/Cooper Landing – Kenai Princess Wilderness Lodge

**Is Travel Insurance Offered?**

It is not offered through Gray Line Alaska. But, we strongly recommend that all guests purchase travel insurance, which covers you in the event of most unforeseen medical and travel emergencies. Please check with your Travel Advisor or Insurance Agent to purchase insurance.

**What travel restrictions are in place for the state of Alaska?**

To learn about the State of Alaska’s health mandates, please visit https://covid19.alaska.gov/travelers/

**What safety protocols will Gray Line Alaska implement this summer?**

Gray Line Alaska is dedicated to providing a safe environment for our guests, team members and the greater community. To protect the health and safety of everyone, we are closely monitoring and continue to implement preventive measures in line with the recommendations of the Centers for Disease Control and Prevention (CDC), as well as state and local health agencies.

Enhanced sanitation procedures are being developed by our Corporate Safety & Public Health Departments and will be approved by our Chief Medical Officer. Our COVID-19 Mitigation Plan will be filed with the State of Alaska and all of our teams will be trained to all elements of the plan requirements.

A few things to note:

* Guests will be required to wear masks while traveling and while at the hotels/lodges.
* Staff members will wear masks at all times.
* Motor coaches, hotels/lodges and dining venues will operate at a reduced capacity.
* Hand sanitizer stations will be available.

As more details become available, we will post them here: <https://www.graylinealaska.com/covid-19-coronavirus-travel-advisory/>

Rail Travel is onboard the Alaska Railroad. More information about their safety protocols may be found here: <https://www.alaskarailroad.com/passenger-information>

**Any other helpful information?**

Additional information about preparing for the trip can be found here: <https://www.graylinealaska.com/travel-information/preparing-for-the-trip/>