

JUNE 2021 ALASKA - ROUNDTRIP SEATTLE* - CRUISE PAUSE Travel Agent & Guest Compensation Reference Guide[^]

	Option 1 - Paid in Full	Option 2 - Not Paid in Full	Option 3 - Guest Opt-out
Offer	Guests will be automatically rebooked on the equivalent 2022 voyage and will receive the same 2021 fare paid with all cash & FCC funds moved to the new booking.	Guests not paid in full will be automatically rebooked on the equivalent 2022 voyage and will receive the same 2021 fare paid with all cash and FCC funds moved to the new booking.	Whether paid in full or not, upon receiving their new 2022 booking confirmation, guests who choose to decline it must opt-out by April 30, 2021 to choose one of the following options: <ul style="list-style-type: none"> • FCC of 110% of any cash paid • Full refund of monies paid
Action <i>Deadline April 30, 2021 for guests choosing to opt-out</i>	Cancellation Preferences Webform	Cancellation Preferences Webform	Cancellation Preferences Webform
Commission	For guests who paid their 2021 bookings in full and choose to keep their 2022 booking paid in full, your commission will be protected.	For guests who paid a deposit on their 2021 booking and choose to keep their 2022 booking, your commission will be transferred to the new booking - Holland America Line pays commissions upon full payment. [†]	<p>Paid in full:</p> <ul style="list-style-type: none"> • Opt out on or before 4/30/21, protected • Opt out after 4/30/21, standard policy applies <p>Not paid in full:</p> <ul style="list-style-type: none"> • Standard policy applies

*** Impacted Voyages**

Eurodam: Three departures of the 7-Day Alaskan Explorer: June 12, 19 and 26, 2021

Oosterdam: Three departures of the 7-Day Alaskan Explorer: June 13, 20 and 27, 2021

[†] For bookings paid in full with an FCC, as per policy, commission will be paid between the time of scheduled final payment and voyage departure unless the credit card or cash portion of the payment exceeds the amount of commission.

[^] Visit [GoHAL.com/policies](https://www.gohal.com/policies) for complete FAQ